

Surrey CC Community based services (HBC) Nov 23 for The Peaches Healthcare Limited



Overall Rating



EXCELLENT

Assessment Completed 12/12/2023

Domains

1. Involvement and Information	Excellent	★★★★★
2. Personalised Care and Support	Excellent	★★★★★
3. Safeguarding and Safety	Excellent	★★★★★
4. Suitability of Staffing	Excellent	★★★★★
5. Quality of Management	Excellent	★★★★★

Standards

1. Respecting and Involving Service Users	Excellent	★★★★★
2. Consent	Excellent	★★★★★
3. Care and Welfare of Service Users	Excellent	★★★★★
4. Meeting Nutritional Needs	Excellent	★★★★★
5. Co-operating with other Providers	Excellent	★★★★★
6. Safeguarding People who use the Service from Abuse	Excellent	★★★★★
7. Cleanliness and Infection Control	Excellent	★★★★★
8. Management of Medicines	Good	★★★★★
9. Safety and Suitability of Premises	Excellent	★★★★★
10. Safety, Availability and Suitability of Equipment	Excellent	★★★★★
11. Requirements Relating to Staff Recruitment	Excellent	★★★★★
12. Staffing and Staff Deployment	Excellent	★★★★★
13. Staff Support	Excellent	★★★★★
14. Assessing and Monitoring the Quality of Service Provision	Excellent	★★★★★
15. Using Information and Dealing with Complaints	Excellent	★★★★★
16. Records	Excellent	★★★★★

Address

The Peaches Healthcare Limited, 339 Vicarage Farm Road, Hounslow

Provider

The Peaches Health Care Limited

Parent Company